

Family Number: _____ Co-ord: _____ Project: _____



Home-Start Wirral Family Support Service Feedback Form

As part of our service we are always looking to reflect and improve what we deliver. As one of our families who have received this service, would you be so kind as to comment on support you were given. We would like to ask you whether you think this type of service is needed on Wirral, how it benefitted you, and if it did and would you recommend this service to others.

1. I think Home-Start Wirral's family support is _____

2. I found that the service for me was _____

3. If you and your family attended any Home-Start events, what did you think of them?

4. How did you hear about Home-Start?

5. How satisfied were you with the following – please tick the relevant box:

	Very Satisfied	Quite Satisfied	Satisfied	Dissatisfied	Highly Dissatisfied
Overall information given					
Length of support given					
Co-ordinator support given					
Volunteer support given					

6. Additional Comments about your volunteer _____

7. Do you agree to Home-Start using your feedback (anonymously) for publicity/marketing purposes? YES / NO (please delete)

Thank you so much for your time.
I have enclosed a pre-paid envelope for you to send this form back to us.